

INCUE OVERVIEW AND PERFORMANCE CRITERIA

Illustrative Proposal for ICRA Automation Services

INCUE INC

Bridging the gap between construction and patient safety.

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iNCUE

Company Information

WHAT IS INCUE?

INCUE is a hardware and software solution that allows Designers, Construction Teams, and Healthcare Facilities to mitigate infection risks better during construction, maintenance, and renovation projects.

ICRA is three decades old and has not evolved, even though 5k-10k patient deaths occur each year due to construction and maintenance activities. INCUE does not replace a mounted manometer or any existing ICRA safety system component. INCUE is a modernization wrapper of technology automation around existing ICRA safety procedures to close a reactionary gap between construction activities and adverse patient events.

INCUE promotes team collaboration, performance consistency, real-time data, and intelligent action to address adverse patient events before they happen. INCUE increases patient safety while reducing risk.

WHAT OUR SYSTEM PROVIDES:

- **Continuous Real-Time Monitoring**
INCUE Provides 24/7, real-time digital ICRA monitoring for hazardous conditions. INCUE monitors differential pressure, air quality, temperature, and humidity from the INCUE apps (Android/iOS) or a web browser. Gain visibility into conditions that you have never seen before.
- **Minimize Human Error**
By leveraging digital sensors and mobile applications, INCUE reduces hourly resource requirements and error-prone manual data entry. In addition, INCUE's integrated "ICRA Automation Certification Training" and "Construction in Healthcare Best Practices Training" provide vital education to reduce job site errors by Supervisors and Tradespeople.
- **Timeliness and Responsiveness**
Alerts of ICRA breaches and other hazardous situations are sent to subscribed stakeholders (*including owners and designers*) via mobile app, email, or text message notifications. Advanced warning enables faster correction to reduce the likelihood of adverse patient events.
- **Accountability and Traceability**
Easily create reports by facility, project, or phase at the touch of a button. Alerts are timestamped with what happened, how it was corrected, and who corrected it. This aids immensely with closeout documentation and Joint Commission compliance audits!

QUALIFICATIONS:

INCUE has over 25 years of healthcare construction experience, patented technology, and comprehensive ICRA Infection Prevention training programs. INCUE is uniquely qualified to modernize ICRA safety practices and reduce adverse patient events due to construction.

Free ICRA Automation Training

INCUE is not just hardware and software. It's a systematic approach to reducing risk during healthcare construction, maintenance, and renovation activities. Training is critical to the INCUE system and essential for best practices. Our patient safety protocols are only as strong as our weakest link, which, in most cases, is the human factor.

INCUE seeks to modernize and standardize infection control training to safeguard patient health, reduce risks, and empower field practitioners with accessible, cutting-edge ICRA education at no charge.

We offer the following courses:

- **Trades/Hourly Workers**
 - 1-Hour Construction in Healthcare Best Practices Training*
 - Online Course
- **Field Management/Superintendent/Project Management/Foremen/Subcontractors**
 - 4-Hour ICRA Automation Certification Training**
 - Online Course (On-Site available for trainer fee plus travel time and expenses)
- **Advanced Management/Design Teams/IP Team**
 - 4-Hour ICRA Automation Certification Training***
 - Online Course (On-Site available for trainer fee plus travel time and expenses)

**1-Hour Construction in Healthcare Best Practices Training for Trades Workers covers hospital etiquette, non-technical basic ICRA best practices, and reviews "what not to do" in English and Spanish.*

***4-Hour ICRA Automation Certification Training covers Introduction to ICRA, Understanding Infectious Agents, Risk Assessment and Management, Mitigation Strategies and Tools, Regulatory Compliance and Documentation. This course is only available in English.*

****4-Hour ICRA Automation Certification Training covers the previous 4-hour course material as well as advanced Regulatory Compliance and Documentation, Integrating Modern Technology, and Infection Prevention Orchestration. This course is only available in English.*

"Scope of Services" is continued on the next page.

Scope of Services -

Construction Managers Responsibility

Time permitting, INCUE will be deployed before construction to establish a baseline reading of air quality and differential pressures. These baselines will be set as the parameters for your project moving forward. Once the project is awarded, a series of tasks need to be completed prior to, during, and after a course of construction. The contractor shall provide the following:

Project Activity Requirement	Stage	Suggested Timeline
Mandatory INCUE 4-Hour System Training	Prior	Within 1 week of Award
Optional ICRA and Tradesmen Training	Prior	As Needed
Download App, Create an Account, Review/Accept Terms and Conditions	Prior	Within 1 week of Award
Invitation to your project(s) via email will be sent	Prior	Within 1 week of Award
Create Phase within app on Project Dashboard Add: Name of Phase, Phase Description, Phase Objective, Start/End Dates and Classify IC Class of Precautions based on ICRA Permit.	Prior	Within 1 week of Award
Complete Planning Checklist	Prior	5 days from Start
Complete Installation Checklist	Prior	5 days from Start
Add Sensors to your project (Optionally naming as desired)	Prior	5 days from Start
Project Setup signed off by the Infection Prevention Director or like	Prior	5 days from Start
Add Team Members to your Dashboard by email and Project Role.	Prior	5 days from Start
Added Team Members receive email invitations to signup/join the Project/Phase	Prior	5 days from Start
Add pertinent Documents to your Project (ICRA Plan, Permit, Life Safety Plans, etc.)	Prior	5 days from Start
Complete Daily Task Checklist & Pictures	During	Every Active day of Project
Generate Regulatory Compliance Report, save to Project Documents, and submit to Owner	During	Every Month of Project
Alerts and ICRA Breach Corrections (See Performance Criteria section below)	During	As Needed
Battery Replacement	During	DP every 30 days AQ every 6 months
Remove Batteries during phase shifts/inactive periods so data isn't skewed for reporting. Replace when Phase starts/construction resumes	During	As Needed
Completion Checklists with IPD Signoff	During	30 days from Completion
Closeout Report	Post	5 days after Completion
Return Of Equipment	Post	Within 30 days of Completion

PERFORMANCE CRITERIA

Requirement	Service Level Agreement
Differential Pressure or Air Quality Alerts during Normal Business Hours	Within 1 hour of Alert
Differential Pressure or Air Quality Alerts after Business Hours/Weekends	Within 1 hour of the next business day or timeframe set by IP Team
Differential Pressure or Air Quality Alerts during Holiday Hours	Within 1 hour of the next business day or timeframe set by IP Team

PAYMENT TERMS:

The total cost associated with this proposal will be determined by the project's size, duration, and complexity and will be included in the bid documents.

- 30% of INCUE license cost plus 100% implementation cost due at signing.
- Balance due within 30 days of implementation.
- If a project is extended, the INCUE contract auto-renews in 3-month increments
- INCUE cannot enter into a Subcontract Agreement as this is a Software License. See Terms of Service at <https://incue.app/trust/>

LATE AND OR OVERDUE PAYMENTS:

(a) Customer shall be responsible for any late or overdue payments. (b) if the customer fails to make payment on time or has any late/overdue payments pending, the customer is responsible for collection fees and interest rates of 18% per annum or the allowable maximum by law.

Additional Information

Certificate of Insurance and W9 are available upon request.

Quote requests or questions regarding this document, pricing, or other general questions about our product should be directed to:

INCUE INC

352-236-5800

info@incue.app

or visit www.INCUE.app